



## **How to get the device serial number and verification code**

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# Chapter 1 How to get the device serial number and verification code

## Network Camera

How to Get	On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
Serial Number	√	×	√ Configuration → System → System Settings → Basic Information
Verification Code	×	×	√ Configuration → Network → Advanced Settings → Platform Access

## PTZ Camera

How to Get	On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
Serial Number	√	×	√ Configuration → System → System Settings → Basic Information
Verification Code	×	×	√ Configuration → Network → Advanced Settings → Platform Access

## DVR/DVR

How to Get	On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
Serial Number	√	√	√

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How to Get	On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
		Maintenance → System Info → Device Information	Configuration → System → System Settings → Basic Information
Verification Code	×	√ System → Network → Advanced → Platform Access	√ Configuration → Network → Advanced Settings → Platform Access

### Access Control Device (Fingerprint Access Control Terminal)

How to Get	On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
Serial Number	√	√ Info. → Device	×
Verification Code	×	√ Comm. → Mobile-App	×

### Security Control Device

How to Get	On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
Serial Number	√	×	√ Engineer Maintenance → Device Information
Verification Code	√ Scan QR Code	×	√ Communication → Cloud Service

### Video Intercom Device

How to Get		On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
<b>Door Station</b>	Serial Number	×	×	√

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How to Get		On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
				<b>System → Device Information</b>
	Verification Code	√	×	×
<b>Indoor Station</b>	Serial Number	√	√ <b>Settings → More → Device Information</b>	×
	Verification Code	√	√ <b>Settings → Configuration → Hik-Connect</b>	×

### Doorbell

How to Get		On Device Label	On Device Local Configuration Page	On Device Web Configuration Page
Serial Number		√	×	×
Verification Code		√	×	×

### On Device Label

In most cases, you can find the verification code or serial number on the device label (if any), which is stuck on the device or device package.

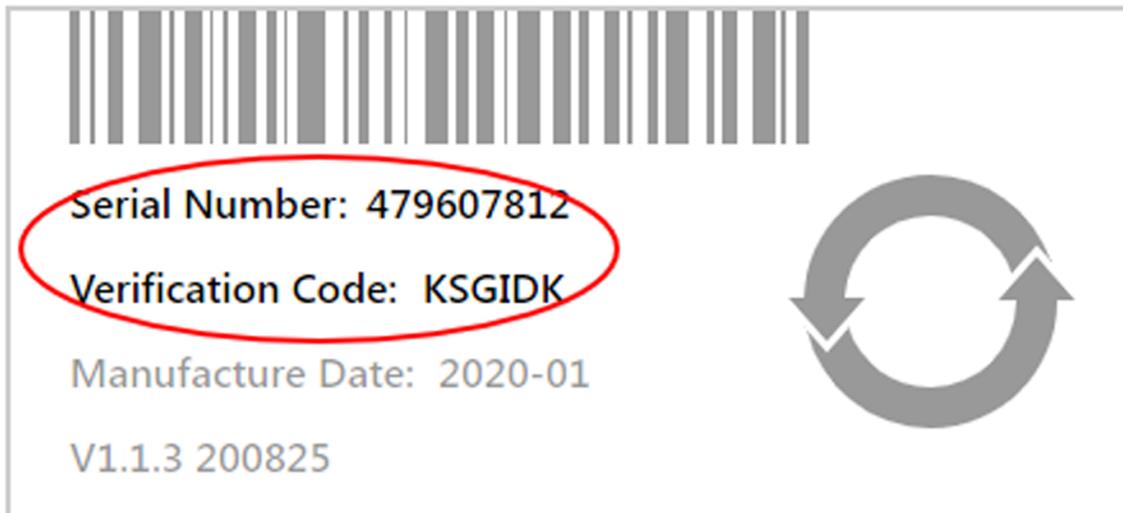


Figure 1-1 Device Label

### On Device Local Configuration Page

For DVR and NVR, you can connect it to a monitor to view the device local GUI interface.  
For indoor station and access control device, you can log into the device and enter its home page.

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 **Note**

On the device local configuration page, if the serial number you find is long and complete (more than 9 characters), then the one you need is a 9-character string, the last character of which is the first digit from the end of the long serial number.

The following two examples show how to get the short serial number from the long one.

- DS-1ABCD2EFGH3IJKLMNOPQRSTUVWXYZ **Z123T45R6**
- DS-2ABCD2EFGHIJKLMNOPQRS **T123T45R6** UVWXYZ

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### On Device Web Configuration Page

Log into the device via a web browser by entering the device IP address in the address bar. You will enter the device Web Configuration page.

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 **Note**

On the device web configuration page, if the serial number you find is long and complete (more than 9 characters), then the one you need is a 9-character string, the last character of which is the first digit from the end of the long serial number.

The following two examples show how to get the short serial number from the long one.

- DS-1ABCD2EFGH3IJKLMNOPQRSTUVWXYZ **Z123T45R6**
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